



May 1999

R
99V.069

Dear Service Manager:

American Honda is announcing a Recall involving certain 1997-98 Accords, 1997-98 Odysseys, and 1996-98 Preludes. Certain of these vehicles were manufactured with front suspension lower ball joints that may prematurely wear out. In the worst case, the worn ball joint would separate, allowing the front suspension to collapse. Refer to the enclosed service bulletin #99-039, *Safety Recall: Lower Ball Joints*, for repair information and affected VINs.

Customer Notification

Approximately 13,800 Accords, 28,500 Preludes, and 1,740 Odysseys are affected by this recall. Notifications will be mailed to all owners on May 14. Refer to the last page of the service bulletin for an example of the notification letter. A Campaign Responsibility Report, showing the affected vehicles and their owners, is included with the service bulletin.

Not every vehicle within the affected VIN ranges shown on the service bulletin is affected by this recall. For example, the complete VIN spread on Accords includes about 50,000 VINs, but less than a third of those VINs are actually affected. Before repairing a vehicle, make sure it is affected by doing one or more of the following.

- Verify that the customer has a recall notification.
- Verify that the vehicle's VIN is on your Campaign Responsibility Report.
- Verify that the vehicle is eligible by doing a VIN Status Inquiry on DCS. Make a print screen of the information and attach it to the repair order.

Repair Strategy

The repair is to replace both front suspension lower ball joints with the ball joint kits listed in the service bulletin. This is an on-the-car repair using adapters and a C-frame to press the lower ball joints out of and into the steering knuckles. Sets of these special tools are being sent to each dealer at the same time as the service bulletin. No tool numbers are assigned to the adapter set. If you need another adapter set, or a replacement adapter, call American Honda Special Tools.

Parts Allocation and Ordering

Replacement ball joint kits will be allocated on May 13. Each dealership will be sent a quantity equal to 30 percent of the number of vehicles on its Campaign Responsibility Report. Additional kits may be ordered through normal channels as needed.

Sincerely,

AMERICAN HONDA MOTOR CO., INC.
Honda Automobile Division

Honda Automobile Division

ACURA

99V-009

May 1999

R

Dear Service Manager:

American Honda is announcing a Recall involving certain 1995-98 3.5RLs, 1996-98 2.5/3.2TLs, and 1997-98 2.3/2.3/3.0CLs. Certain of these vehicles were manufactured with front suspension lower ball joints that may prematurely wear out. In the worst case, the worn ball joint would separate, allowing the front suspension to collapse. Refer to the enclosed service bulletin #99-023, *Safety Recall: Lower Ball Joints*, for repair information and affected VINs.

Customer Notification

Approximately 38,700 3.5RLs, 19,700 2.5TLs, 23,200 3.2TLs, 380 2.2/2.3CLs, and 960 3.0CLs are affected by this recall. Notifications will be mailed to all owners on May 14. Refer to the last page of the service bulletin for an example of the notification letter. A Campaign Responsibility Report, showing the affected vehicles and their owners, is included with the service bulletin.

The VIN ranges shown on the service bulletin are not always continuous, and several single VINs are shown. Before repairing a vehicle, make sure it is affected by this recall by doing one or more of the following.

- Verify that the customer has a recall notification.
- Verify that the vehicle's VIN is on your Campaign Responsibility Report.
- Verify that the vehicle is eligible by doing a VIN Status Inquiry on DCS. Make a print screen of the information and attach it to the repair order.

Repair Strategy

The repair is to replace both front suspension lower ball joints with the ball joint kits listed in the service bulletin. This is an on-the-car repair using adapters and a C frame to press the lower ball joints out of and into the steering knuckles. Sets of these special tools are being sent to each dealer at the same time as the service bulletin. No tool numbers are assigned to the adapter set. If you need another adapter set, or a replacement adapter, call American Honda Special Tools.

Parts Allocation and Ordering

Replacement ball joint kits will be allocated on May 15. Each dealership will be sent a quantity equal to 30 percent of the number of vehicles on its Campaign Responsibility Report. Additional kits may be ordered through normal channels as needed.

Sincerely,

AMERICAN HONDA MOTOR CO., INC.
Acura Automobile Division



99V-06 9

July 7, 1999

Dear Service Manager:

Enclosed is the following service publication:

Campaign Responsibility Report for 1996-98 Ball Joint Recall Campaign:

Of the 1996-98 vehicles reported as delivered to your dealership, those eligible for this campaign *but not yet fixed* are listed in the left-hand column. Some of them may have a two-letter code under the heading "UNIT STAT". A complete listing of the codes and what mean is on page 7-5 of your Service Operations Manual.

If you have any questions, please contact your District Service Manager.

Sincerely,

AMERICAN HONDA MOTOR CO., INC.
Honda Automobile Division


Dennis Yamazaki
Sr. Publications Coordinator
Service Communications

Honda Automobile Division



July 7, 1999

99V-069

Dear Service Manager:

Enclosed is the following service publication:

Campaign Responsibility Report for 1996-98 Ball Joint Recall Campaign:

Of the 1996-98 vehicles reported as delivered to your dealership, those eligible for this campaign *but not yet fixed* are listed in the left-hand column. Some of them may have a two-letter code under the heading "UNIT STAT". A complete listing of the codes and what mean is on page 7-2 of your Service Operations Manual.

If you have any questions, please contact your District Technical Manager.

Sincerely,

AMERICAN HONDA MOTOR CO., INC.
Acura Automobile Division


Dennis Yamazaki
Sr. Publications Coordinator
Service Communications

Acura DCS Message #080:

99V-069

DATE: May 21, 1999

TO: All Acura Service & Parts Managers

FROM: American Honda Service Division

RE: Lower Ball Joint Recall Campaign information.

The Service Bulletin (S/B) for the Lower Ball Joint Recall (99-023) is incorrect. Steps 11 & 12 must be done before step 5. If 11 & 12 are not done before step 5, the wires for the ABS Sensor will carry the weight of the suspension. Consequently, the ABS Sensor will fail. We are faxing you a copy of the revised S/B today. To make it easy for you to distinguish the updated version that is being faxed we have eliminated the colored header (ACURA Service Bulletin) and hand-written a change of date (from May 13, 1999, to May 21, 1999). We will reprint and mail S/B 99-023 soon.

Thank you.

Cynthia Gomez
Export Warranty Specialist
American Honda Warranty Department
310 781-6456 (Phone)
310 783-3295 (Fax)

Acura DCS message #077:

DATE: May 14, 1999

TO: All Acura Sales, Service & Parts Managers

FROM: American Honda Service Division

RE: Ball Joint Recall Campaign information.

On May 13, 1999, we attempted to fax all dealerships a copy of Recall Service Bulletin 99-023) and a copy of the Ball Joint Recall Strategy Letter. NOTE: Not all dealerships may have received a faxed copy because of incorrect fax numbers in our system. We also mailed every dealership a press printed copy of each piece plus a Campaign Responsibility Report.

Additionally, AH Parts Division shipped Ball Joint Recall repair parts. The Ball Joint Recall special tools needed to remove/install ball joints will ship today (May 14, 1999).

Customer notification letters for this recall will be mailed on May 18th, one day later than originally announced. Please keep in mind the fact that only a very small number of vehicles (within a large VIN range) are affected by this recall. In other words, before work is started, you must verify that the vehicle is actually affected by this recall; there are three ways to do so:

- 1) The customer has a recall letter in-hand
- 2) The VIN is listed on your Campaign Responsibility Report
- 3) A Dealership Communications System (DCS) VIN Status Inquiry check verifies that the vehicle is affected by this recall (print and attach screen copy to RO).

Regarding the fax transmission problem, we will be updating our system to ensure 100% broadcast coverage in the future.

NOTE: Federal Law requires dealerships to perform recall work on all affected vehicles prior to retail sale. This includes both your new and used car inventories.

Thank you.

Cynthia Gomez
Export Warranty Specialist
American Honda Warranty Department
310 781-6456 (Phone)
310 783-3295 (Fax)

R 99V-069

99V-069

DATE: May 12, 1999
TO: All Acura Sales, Service & Parts Managers
FROM: American Honda Service Division
RE: Ball Joint Recall Campaign information.

R

Tomorrow afternoon, Honda Motor Co. Ltd. Will announce a recall campaign to to the National Highway Traffic Safety Administration (NHTSA). This recall involves "certain" 1996-98 3.5RL's, 2.5TL's, 3.2TL's and 1997-98 2.2/2.3/3.0 CL's. Certain vehicles were manufactured with front suspension lower ball joints that may prematurely wear out. In the worst case, the ball joint would separate, causing the front suspension to collapse. Ball joint separation would most likely occur at low speeds when the steering wheel is turned as far as it can go to the right or left. A press announcement is planned.

On May 13, 1999, we will mail/ship the following campaign support items to your dealership:

- 1) Service Bulletin (99-023)
- 2) A Recall "STRATEGY LETTER"
- 3) A Campaign Responsibility Report
- 4) A Parts Information Bulletin
- 5) A set of Special Ball Joint Removing Tools.

Additionally, American Honda Parts Division will allocate Ball Joint Replacement Kits to your dealership at a rate equal to 30% of the affected vehicles based on Retail Delivery Registrations (RDR).

Customer notification letters for this recall will start mailing on May 17th. Please keep in mind the fact that only a very small number of vehicles (within a large VIN range) are affected by this recall. In other words, before work is started, you must verify that the vehicle is actually affected by this recall; there are three ways to do so:

- 1) The customer has a recall letter in-hand
- 2) The VIN is listed on your Campaign Responsibility Report
- 3) A Dealership Communications System (DCS) VIN Status Inquiry check verifies that the vehicle is affected by this recall (print and attach screen copy to RO).

Thank you.

Cynthia Gomez
Export Warranty Specialist
American Honda Warranty Department
310 781-6456 (Phone)
310 783-3295 (Fax)

99V-069
R

Acura DCS Message #084:

**Lower Ball Joint Recall Service Tool Usage
Service Bulletin #99-023, dated May 13, 1999**

To avoid damaging base remover adapters C and F, be sure the tool is squarely seated on the lower arm and not hanging up on the ball joint.

Required Special Tool 07GAF-SD40310, Ball Joint Remover Base, can be used as a substitute for adapter C.

Thank you

Cynthia Gomez

ACURA

99V-069 R

Parts Information Bulletin

RECALL Repair Parts: Lower Arm Ball Joint Kits 1996-98 3.5RL, 1996-98 2.5/3.2TL, 1997-98 2.2/2.3/3.0CL

This bulletin supports Acura Service Bulletin 99-023 dated 5/13/99. Please refer to that bulletin for technical details, installation procedure, and warranty information.

The Front Lower Ball Joints on certain vehicles may wear out prematurely. In the worst case, the ball joints would separate without warning, causing the front suspension to collapse. The parts listed below are available to upgrade those vehicles.

AFFECTED VEHICLES ⁽¹⁾

- 1996-98 3.5RL ⁽¹⁾
- 1996-98 2.5/3.2TL ⁽¹⁾
- 1997-98 2.2/2.3/3.0CL ⁽¹⁾

(1) Refer to Acura Service Bulletin 99-023 dated 5/13/99 for affected VIN ranges.

ORDERING INFORMATION

APPLICATION	P/N	D/N	S/R
• Lower Arm Ball Joint Kits ⁽²⁾			
1996-98 3.5RL	04510-SZ3-000	\$24.82	\$41.37
1996-98 2.5/3.2TL	04510-SL5-000	\$24.82	\$41.37
1997-98 2.2/2.3/3.0CL	04510-S84-000	\$22.50	\$36.00
• Front Knuckle Ring			
3.5RL and 3.2TL	51212-SP0-000	\$4.49	\$7.48

- (2) Lower Arm Ball Joint Kits consist of two Lower Arm Ball Joints, two Spindle Nuts, 3 x 22 Split Pins, and 2 x 18 Split Pins.

NOTE: Some vehicles will not need all of the parts included in the kits.

Prices, specifications, and availability are subject to change without notice.

AMERICAN HONDA MOTOR CO., INC.
Parts Division

Bulletin Number	Issue Date	Application
B99-0006	5-17-99	(4) Recall / EPS Section 02
Routing	<input type="checkbox"/> General Manager <input checked="" type="checkbox"/> Parts Manager	<input checked="" type="checkbox"/> Service Manager <input checked="" type="checkbox"/> Parts Counterperson <input type="checkbox"/> Technician <input type="checkbox"/> Sales Manager

ACURA

Parts Information Bulletin

RECALL

Special Return: Front Steering Knuckles 1996-98 3.5RL, 1996-98 2.5/3.2TL, 1997-98 2.2/2.3/3.0CL

This bulletin supports Acura Service Bulletin 99-023 *Safety Recall: Lower Ball Joints* dated 5/13/99. Please refer to that bulletin for installation procedure and warranty information.

The ball joints in affected Front Knuckle Assemblies may wear out prematurely. In the worst case, the ball joints could separate without warning, causing the front suspension to collapse.

AFFECTED PARTS

- Return any part number listed below that is currently in your dealership's inventory*

Do not sell any affected part from the list below under any circumstances. If your current inventory contains any of these parts, you must return them to American Honda immediately. Follow the steps in the *Parts Return Procedure* section on the back of this bulletin.

NOTE: This return must be completed by June 30, 1999.

- * Parts ordered after the issue date of this bulletin (June 14, 1999) have been inspected and are OK to use.

RETURN THESE PART NUMBERS (if they are in your inventory as of June 14, 1999)

DESCRIPTION	P/N	D/N	S/R
Right Front Knuckle	51210-SP0-020	\$162.98	\$271.63
Right Front Knuckle	51210-SP0-901	\$162.17	\$270.28
Left Front Knuckle	51215-SP0-020	\$162.98	\$271.63
Left Front Knuckle	51215-SP0-901	\$162.17	\$270.28
Right Front Knuckle	51210-SZ3-000	\$130.20	\$217.00
Left Front Knuckle	51215-SZ3-000	\$130.20	\$217.00

Continued on next page

1 of 2

Bulletin Number	Issue Date	Application
B99-0007	6/14/99	(3) Special Return / EPS Section 02

Routing	<input type="checkbox"/> General Manager	<input type="checkbox"/> Service Manager	<input type="checkbox"/> Technician
	<input type="checkbox"/> Parts Manager	<input type="checkbox"/> Sales Manager	

RETURN THESE PART NUMBERS (if they are in your inventory as of June 14, 1999) Cont.

DESCRIPTION	P/N	D/N	S/R
Right Front Knuckle	51210-SW5-J60	\$142.64	\$237.73
Left Front Knuckle	51215-SW5-J60	\$142.64	\$237.73
Right Front Knuckle	51210-SZ5-900	\$141.47	\$235.78
Left Front Knuckle	51215-SZ5-900	\$141.47	\$235.78
Right Front Knuckle	51210-SV4-J51	\$43.62	\$72.70
Right Front Knuckle	51210-SX0-901	\$101.66	\$169.43
Left Front Knuckle	51215-SX0-901	\$101.66	\$169.43
Ball Joint	51220-SL5-003	\$24.00	\$40.00
Ball Joint	51220-SZ3-003	\$27.00	\$45.00

PARTS RETURN PROCEDURE

- A. Submit an O.A.R. request to your assigned Parts Center or submit via the DCS system, *Transaction 5: Order Adjustment Request*.
1. Use Reason Code "R" and enter "00000000000" (eleven zeros) in the area normally reserved for the Shipper Number.
 2. Use item number "9999".
 3. Write "Front Knuckle RL, TL, CL" in the Remarks Section.
 4. No Shipment Listing or Invoice is required for this return.
- B. When you receive your Authorized Return Documents, ship the parts to the indicated Parts Center, freight prepaid.

Each authorized return will be credited to your Parts Balance Forward Account in the amount of the current Dealer Net price plus the amount of the return freight charges.

Prices, specifications, and availability are subject to change without notice.

AMERICAN HONDA MOTOR CO., INC.
Parts Division

ACURA Service Bulletin

May 13, 1999

YEAR
1996 - 96
1998 - 98
1997 - 98

MODEL
3.5RL
2.5TL/3.2TL
2.2CL/2.3CL/3.0CL

VIN APPLICATION
See VEHICLES
AFFECTED

BULLETIN NO.
99-023



Safety Recall: Lower Ball Joints

BACKGROUND

Certain vehicles were manufactured with front suspension lower ball joints that may prematurely wear out. In the worst case, the ball joint would separate without prior warning, causing the front suspension to collapse.

VEHICLES AFFECTED

3.5RL		
	Beginning VIN	Ending VIN
1996	ALL	
1997	ALL	
1998	JH4KA9...WC000001	JH4KA9...WC007053

2.5TL		
	Beginning VIN	Ending VIN
1996	JH4UA2...TC021065	JH4UA2...TC025075
1997	ALL	
1998	JH4UA2...WC000001	JH4UA2...WC006036

3.2TL		
	Beginning VIN	Ending VIN
1996	JH4UA3...TC012318	JH4UA3...TC014540
1997	ALL	
1998	JH4UA3...WC000001	JH4UA3...WC008112

2.2CL/2.3CL		
	Beginning VIN	Ending VIN
1997	19UYA1...VL023878	19UYA1...VL023878
	19UYA1...VL024293	19UYA1...VL024652
1998	19UYA3...WL000001	19UYA3...WL000022

3.0CL		
	Beginning VIN	Ending VIN
1997	19UYA2...VL018057	19UYA2...VL018057
	19UYA2...VL018439	19UYA2...VL018398
	19UYA2...VL019402	19UYA2...VL019402
1998	19UYA2...WL000001	19UYA2...WL000013

CUSTOMER NOTIFICATION

All owners of affected vehicles will be mailed a notification of this recall. An example of the customer notification is at the end of this service bulletin.

CORRECTIVE ACTION

Replace the front suspension lower ball joints.

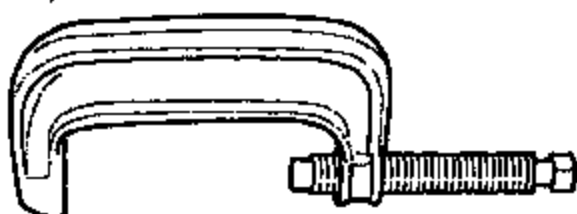
PARTS INFORMATION

Ball Joint Kit, 3.5RL: P/N 04510-SZ3-000
 Ball Joint Kit, 2.5/3.2TL: P/N 04510-SL5-000
 Ball Joint Kit, 2.2/2.3/3.0CL: P/N 04510-S84-000
 Front Knuckle Ring, 3.5RL & 3.2TL:
 P/N 51212-SP0-000

REQUIRED SPECIAL TOOLS

C-Frame Tool: OTC P/N 724B

C-FRAME TOOL
OTC P/N 724B



Ball Joint Remover/Installer Tool Set:

Tool sets are being automatically shipped to the dealers with this service bulletin. The individual tools do not have tool numbers; each tool is stamped with a letter for reference.

REMOVER/INSTALLER
ADAPTER (A)
All models



BASE INSTALLER
ADAPTER (B)
2.5TL/3.2TL and 3.5RL only



BASE REMOVER ADAPTER (C)
3.2TL and 3.5RL only



BASE REMOVER ADAPTER (D)
2.5TL only



BASE INSTALLER ADAPTER (E)
2.2CL/2.3CL/3.0CL only



BASE REMOVER ADAPTER (F)
2.2CL/2.3CL/3.0CL only



PILOT ADAPTER (G)
All models



REMOVER/INSTALLER PILOT
ADAPTER (H)
All models



Driver: T/N 07748-0010000

Bearing Driver Attachment, 78 x 90 mm
T/N 07GAD-SD40101

WARRANTY CLAIM INFORMATION

OP #	Description	FRT	Template ID
415131	Replace lower ball joints, 2.2/2.3/3.0CL	1.4	99-023A
415132	Replace lower ball joints, 2.5TL	1.4	99-023B
415133	Replace lower ball joints, 3.2TL	1.2	99-023C
415138	Replace lower ball joints, 3.5RL	1.2	99-023D

If you replace one or both knuckle rings on a 3.5RL or a 3.2TL, do not file a template claim. File a regular claim with the knuckle ring(s) included under Parts Used.

Failed P/N: 3.5RL - P/N 04510-SZ3-000
2.5/3.2TL - P/N 04510-SL5-000
2.2/2.3/3.0CL - P/N 04510-S84-000

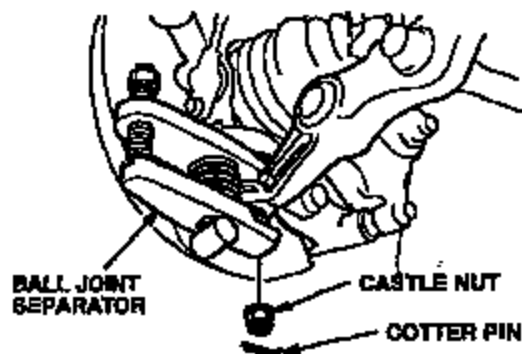
Defect code: 287

Contention code: K61

Skill Level: Repair Technician

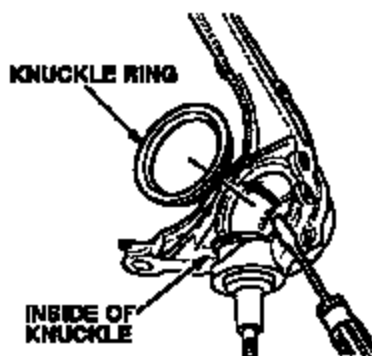
REPAIR PROCEDURE

1. Raise the vehicle on a hoist. Remove the front wheels.
2. Remove and discard the spindle nut.
3. Remove the cotter pin and castle nut from the lower ball joint. Discard the cotter pin.



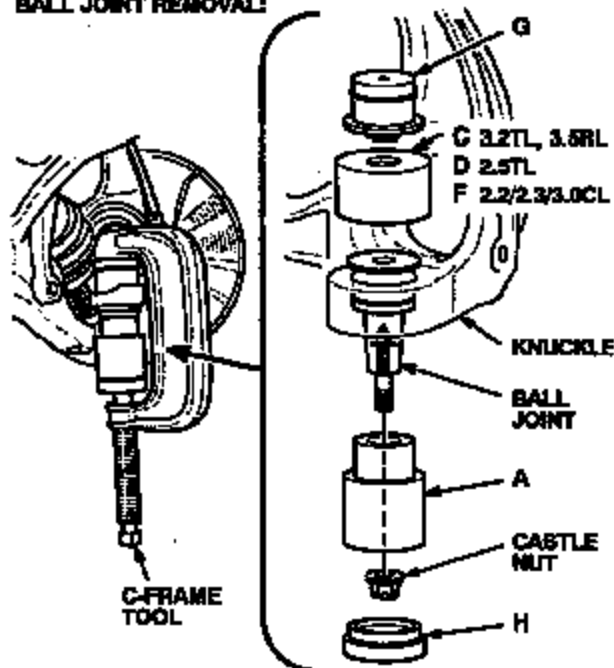
4. Separate the lower control arm from the ball joint with the special tool.

5. Remove the boot from the lower ball joint.
6. **3.5RL and 3.2TL only:** Carefully remove and retain the knuckle ring.



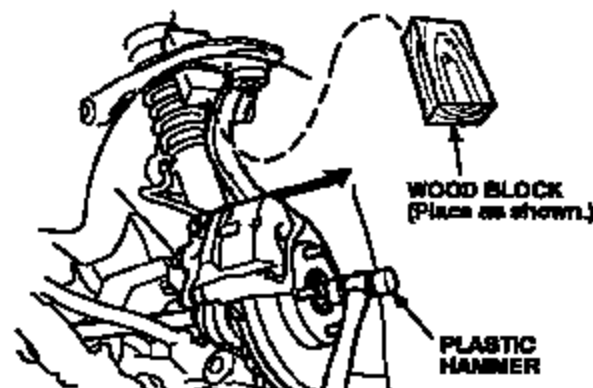
7. **2.5TL and CL only:** Remove the brake caliper mounting bolts and the brake caliper. Remove the four flange bolts, then remove the brake rotor/hub assembly.
8. Install the special tools on the lower ball joint and the knuckle.

BALL JOINT REMOVAL:



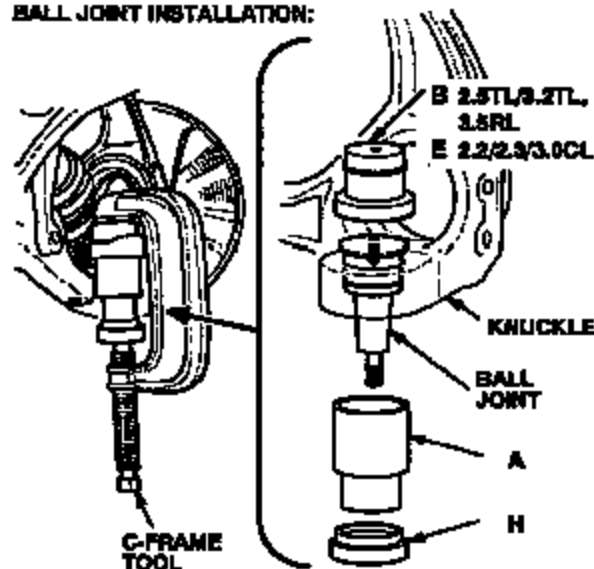
9. Tighten the C-frame and press the lower ball joint out of the knuckle.
10. Position the new ball joint in the knuckle.

11. Remove the axle from the front wheel hub.



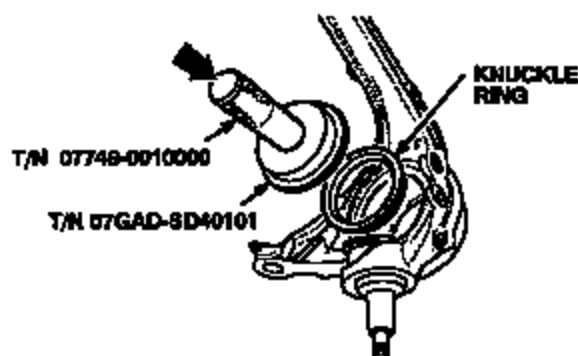
12. Lift the knuckle, then place a block of wood (approximately 2-3/4" x 1-1/2" x 5") between the upper control arm and the damper assembly.
13. Install the special tools on the ball joint and the knuckle.

BALL JOINT INSTALLATION:



14. Tighten the C-frame and press the ball joint into the knuckle.

15. **3.5RL and 3.2TL only:** Examine the knuckle ring for damage. If it is not severely kinked, distorted, or broken, reinstall it. If the original knuckle ring is not reusable, install a new one.



16. **2.5TL and CL only:** Reinstall the brake rotor/hub assembly. Torque the flange bolts to 44 N-m (33 lb-ft). Reinstall the brake calipers. Torque the mounting bolts to 108 N-m (80 lb-ft).
17. Remove the wooden block, then install the axle into the hub.
18. Install the lower control arm onto the ball joint.
19. Install and torque the ball joint castle nut. Install the new cotter pin.

	Torque
3.5RL	69-78 N-m (51-58 lb-ft)
3.2TL	69-78 N-m (51-58 lb-ft)
2.5TL	49-59 N-m (36-43 lb-ft)
2.2/2.3/3.0CL	39-47 N-m (29-35 lb-ft)

20. Apply oil to the threads and flange of the new spindle nut. Install the spindle nut, torque it to 245 N-m (181 lb-ft).
21. Stake the spindle nut.
22. Repeat steps 2 thru 21 on the other side.
23. Reinstall the front wheels. Tighten the wheel nuts to 108 N-m (80 lb-ft).
24. Lower the vehicle.
25. Center-punch a completion mark above the third character of the engine compartment VIN.

Center-punch here.

JH4XXXXXXXXXXXXXX

May 1999

Safety Recall: Lower Ball Joints

Dear Acura Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

What is the reason for this notice?

Honda Motor Co., Ltd. has determined that a defect relating to motor vehicle safety exists in certain Acura automobiles. Some vehicles were manufactured with front suspension lower ball joints that may prematurely wear out. In the worst case, the ball joint would separate without prior warning, causing the front suspension to collapse. This condition would result in vehicle deceleration and a sudden loss of power. Also, steering controllability would be reduced, and a vehicle crash could occur.

What should you do?

Call any authorized Acura automobile dealer and make an appointment to have your vehicle repaired. They will replace the front lower ball joints. *This repair will be done free of charge.* Parts are now available. The repair takes about two hours, but please plan to leave your vehicle at the dealer all day to allow them scheduling flexibility.

Who to contact if you experience problems.

If you are not satisfied with the service you receive from your Acura dealer, you may write to:

American Honda Motor Co., Inc.
Acura Client Services Dept.
1919 Torrance Blvd.
Torrance, CA, 90501-2746

If you believe that American Honda or the dealer has failed or is unable to remedy the defect in your vehicle, without charge, within a reasonable period of time (60 days from the date you first contact the dealer for a repair appointment), you may submit a complaint to:

Administrator
National Highway Traffic Safety Administration
400 Seventh St., S.W.
Washington, D.C. 20590

Or call the toll-free Auto Safety Hotline at (800) 424-8383. Residents of Washington D.C. should call (202) 368-0123.

What to do if you feel this notice is in error.

This notice was mailed to you according to the most current information we have available. If you no longer own this vehicle, or some information in this notice is incorrect, please fill out and return the included, postage-paid *Information Change Card*. This will help us to update our records.

If you have questions.

If you have questions about this notice, or need assistance with contacting an Acura dealer, please call the Acura Client Services Department at (800) 382-2298.

We apologize for any inconvenience this may cause you.

Sincerely,

AMERICAN HONDA MOTOR CO., INC.
Acura Automobile Division



99 V-069

January 27, 2000

R

Dear Service Manager:

Enclosed is the following service publication:

Campaign Responsibility Report for 1996-98 Ball Joint Recall Campaign:

Of the 1996-98 vehicles reported as delivered to your dealership, those eligible for this campaign, *but not yet, fixed* are listed in the left-hand column. Some of them may have a two-letter code under the heading "UNIT STAT." A complete listing of the codes and what they mean is on page 7-5 of your Service Operations Manual.

If you have any questions, please contact your District Service Manager.

Sincerely,

AMERICAN HONDA MOTOR CO., INC.
Honda Automobile Division

A handwritten signature in cursive script that reads "Dennis Yamazaki".

Dennis Yamazaki
Sr. Publications Coordinator
Service Communications

Honda Automobile Division